



# ITIL Training Courses

## MANAGING PROFESSIONAL



## About the course:

**Duration: 96 H.**

The ITIL framework was developed as a source of best practices for service management and is used globally by organizations to establish and improve their IT operations. ITIL 4 is the latest version of the world's most popular ITSM framework. This ITIL Managing Professional program will take you through the following four ITIL modules to help you achieve the ITIL Managing Professional (MP) designation.

# The Course Outlines



ITIL 4 Specialist: Create, Deliver and Support



ITIL 4 Specialist: Drive Stakeholder Value



ITIL 4 Specialist: High-velocity IT



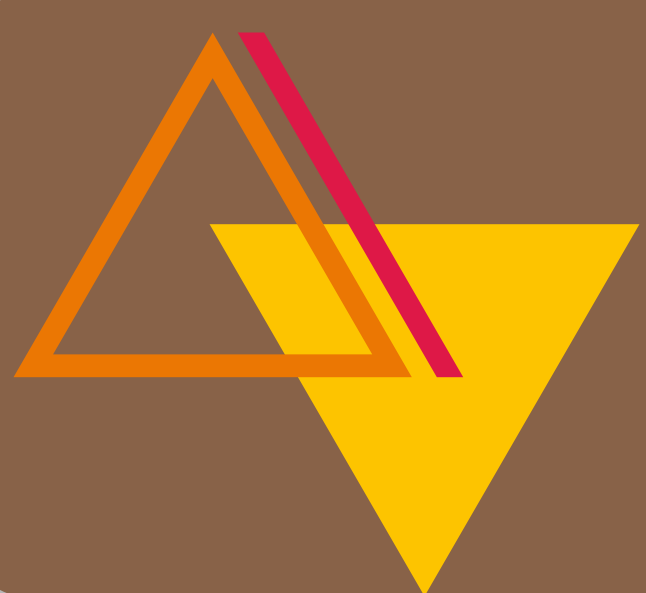
ITIL 4 Strategist: Direct, Plan and Improve.



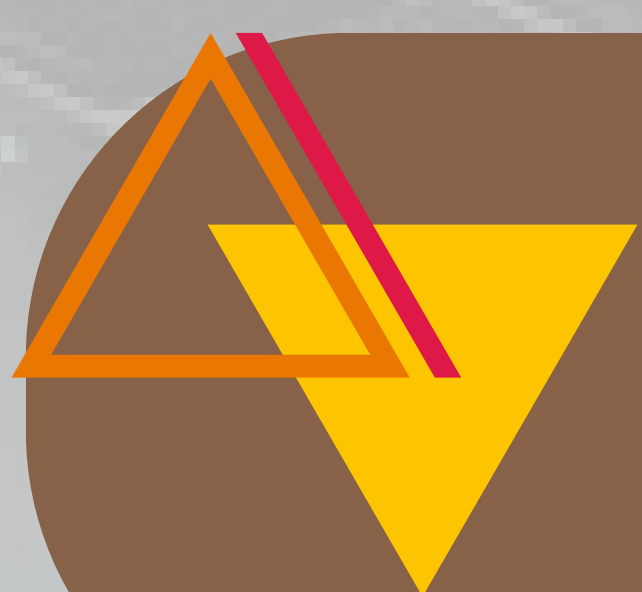
# The Course Prerequisites



**ITIL 4 Foundation**



**Specialist Modules**



**Practical Experience**



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