



# ITIL Training Courses

## ITIL FOUNDATION



## About the course:

**Duration: 16 H.**

ITIL® 4 Foundation is one of the widely-recognized entry-level certification courses provided by AXELOS in the IT Service Management category. With widespread digital transformation, enterprises needed an ITSM framework that took into account the evolving trends in the market. This resulted in the transition from ITIL® V3 to ITIL® 4 which provides a holistic operating model to deliver tech-enabled products services. This 2-day ITIL® Foundation course is ideal for professionals who are looking to gain a basic understanding of the ITIL® framework and enhance their IT Service Management strategy in an organization. Check out the dates below to enroll in our ITIL® v4 Foundation Certification training.

# The Course Outlines



The ITIL Service Management System



The Service Value Chain



**Continual Improvement best practices**



Key Guiding Principles



Governance Requirements



Key ITIL Practices, including

# The Course Prerequisites



None



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