

COMPTIA A+

WHAT YOU'LL LEARN

- 01** Explain network infrastructure concepts.
- 02** Support and troubleshoot mobile operating systems and applications.
- 03** Implement operational procedures.
- 04** Manage users, workstations, and shared resources.
- 05** Secure workstations and data.
- 06** Implement client virtualization.

Who can attend?

**IT Support
Specialist**

**Field
Technician**

**Desktop Support
Specialist**

**Systems Support
Technician**

01

02

03

04

05

06

07

08

**Helpdesk
Technician**

**Tier I Support
Specialist**

**Associate Network
Engineer**

**Junior Systems
Administrato**

01

**End-user skills with
Windows-based PCs**

02

**Basic knowledge of
computing concept**

PREREQUISITES

COURSE OUTLINE

**Installing
System
Devices**

**Troubleshooting PC
Hardware**

**Configuring
Network
Addressing
and Internet
Connections**

**Supporting
Network
Services**

**Summarizing
Virtualization
and Cloud
Concepts**

**Identifying
OS Types
and
Features**

**Managing
Linux and
macOS**

**Configuring
SOHO
Network
Security**

**Implementing
Operational
Procedures**



GET IN TOUCH

www.iExperts.co
info@iExperts.co

Follow @iExperts 10 on:

